

novita
AIR • WATER • BODY

AIR PURIFIER

A8.

BREATHE WELL BREATHE SAFE

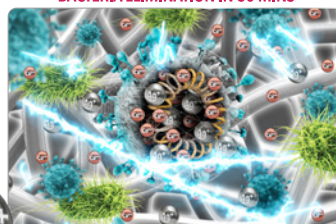
Powered by nano ions PuriPRO® / HepaPRO™ Filter

puriPRO® | hepaPRO™

1ST NANO IONS
H13 HEPA FILTER IN SINGAPORE

Ag 47 Silver 107.868
Cu 29 Copper 63.546

MORE THAN 99.99% ACTIVE VIRUS & BACTERIA ELIMINATION IN 60 MINS



KEY FEATURES

NANO SILVER + COPPER IONS

HIGHLY REACTIVE | >99.99% ACTIVE ELIMINATION | NO HARMFUL BY-PRODUCTS

UP TO
60 MILLION
NEGATIVE IONS/CM³

HIGHEST CAPACITY

puriPRO hepaPRO	
ACTIVE ELIMINATION EFFICACY	
>99.99%	PM2.5 RESPIRATORY SUSPENDED PARTICULATES within 1 min
>99.99%	NATURAL AIRBORNE BACTERIA within 5 mins
>99.99%	TOTAL AIRBORNE YEAST & MOLD within 5 mins
>99.99%	AEROSOLIZED ESCHERICHIA COLI within 60 mins*
>99.99%	AEROSOLIZED STAPHYLOCOCCUS ALBUS within 60 mins*
>99.99%	AEROSOLIZED INFLUENZA A (H1N1) within 60 mins*

All tests are conducted in specific conditions for testing analysis and measurement purposes. Actual results may vary due to environmental and usage conditions. *Bacteria and virus tests are conducted based on H13 HEPA Filter enhanced with Nano Silver Copper Ions.

CLEAN AIR
CADR
1142 m³/h
SMOKE
BASED ON NOVITA HEPA PRO FILTER
TESTED BY PERFORMED IN ACCORDANCE TO EN1822-1:2019 (STANDARD)

Advanced
SEMI-PERMANENT
BUILT-IN IONIZER
PRODUCE UP TO 60 MILLION NEGATIVE IONS

Advanced
DC BRUSHLESS
MOTOR SYSTEM
NOW COMES WITH 3 YEAR WARRANTY ON MOTOR

OPERATING INSTRUCTIONS AND E-WARRANTY APPLICATION

PLEASE READ INSTRUCTIONS BEFORE USING THE AIR PURIFIER

OPERATING INSTRUCTIONS AND E-WARRANTY APPLICATION
PLEASE READ INSTRUCTIONS BEFORE USING THE AIR PURIFIER

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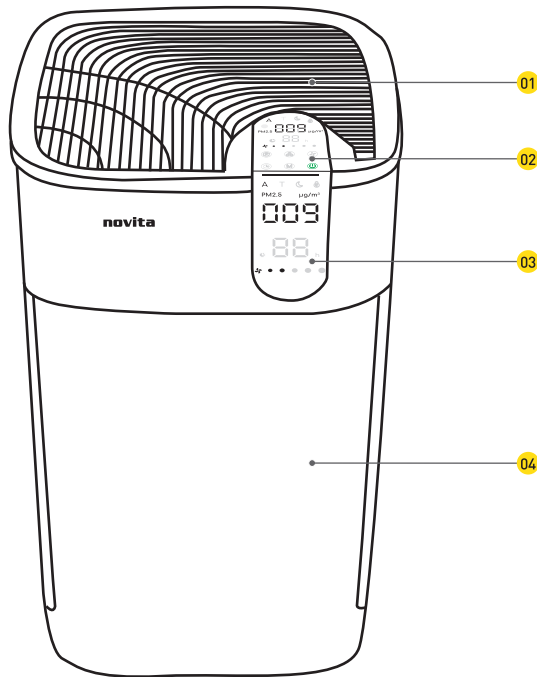
This product includes:

- novita PuriClean™ Air Purifier A8
- 2 x Washable Mesh Filter
- 2 x PuriPRO®/HepaPRO™ Filter
- Starter Guide
- Operating Instructions & e-Warranty Application (e-copy)

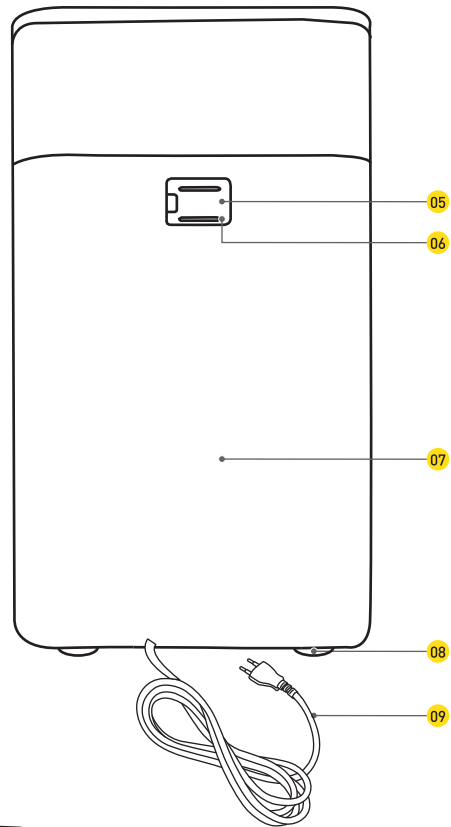
Please contact us immediately if any of the above-mentioned items are not included.

PRODUCT DESCRIPTION

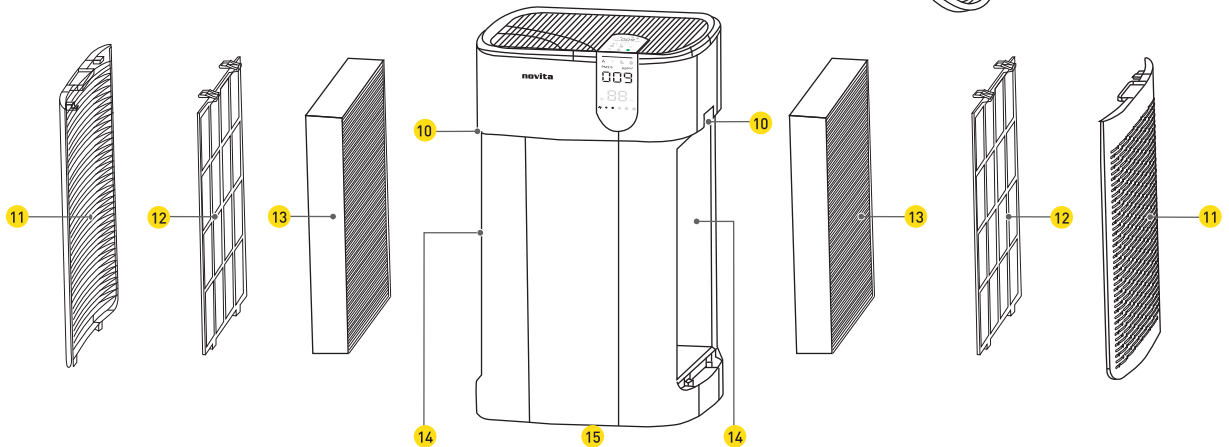
TOP VIEW



BACK VIEW



FRONT VIEW



01 Air Outlet Grille

02 Control Panel

03 LCD Display Screen

04 Front

05 External Sensor Cover

(For factory calibration only, not be user access)

06 FIR Particle Sensor

07 Back Cover

08 Easy Roll Castor

09 Power Cord & Plug

10 Carrying Handle

11 Air Inlet Grille

12 Washable Mesh Filter

13 PuriPRO®/HepaPRO™ Filter

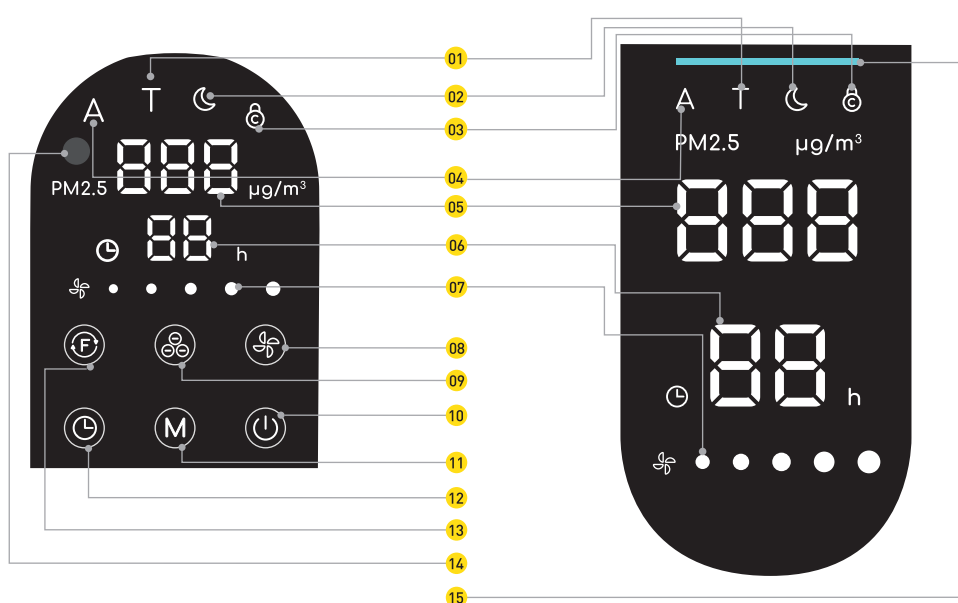
14 Air Inlet

15 Base

CONTROL PANEL & LCD DISPLAY SCREEN

TOP LCD DISPLAY SCREEN & CONTROL PANEL

FRONT LCD DISPLAY SCREEN



- | | | |
|---|--|---------------------------------------|
| 01 Turbo Mode Indicator | 06 Timer Indicator | 11 Mode Button |
| 02 Sleep Mode Indicator | 07 Fan Speed Indicator | 12 Timer Button |
| 03 Childlock Indicator | 08 Fan Speed / Off Light Indicators Button | 13 Filter Reset Button |
| 04 Auto Mode Indicator | 09 Anion Mode Button | 14 Ambience Light Sensor (built-In) |
| 05 PM 2.5 Display (unit: $\mu\text{g}/\text{m}^3$) | 10 Power ON/OFF Button | 15 Air Quality Sensor Light Indicator |

TECHNICAL SPECIFICATIONS

Voltage	220 ~ 240 V
Frequency	50/60 Hz
Speed Setting	Sleep Low Medium High Turbo
Power Consumption	9 W 17 W 43 W 60 W 66 W
Air Flow Rate	300 m ³ /hr 520 m ³ /hr 880 m ³ /hr 1,000 m ³ /hr 1,070 m ³ /hr
Recommended Coverage [◇]	645 ft ² 1,119 ft ² 1,894 ft ² 2,152 ft ² 2,303 ft ²
Noise Level	≤ 65.9 dB
CADR-Smoke (HepaPRO™)	1142m ³ /hr
Net Weight	14.0 Kg
Dimension (W x D x H)	405 mm x 402 mm x 695 mm
Filtration System	PuriPRO®/HepaPRO™* Step 01: Washable Mesh Filter* Step 02: Cool Catalyst Filter Step 03: Granular Activated Carbon Filter Step 04: H13 HEPA Filter* Step 05: Semi-Permanent Built-In Ionizer*
Filter Unit Capacity ^Δ	2 x PuriPRO®/HepaPRO™ Filter Suggested Replacement 24 Months (Approx. 9,000 hours ^Δ)
Negative Ion Density*	Up to 60 Million/cm ³
Colours Available	Rose Gold Slate Black

◇ Coverage area is based on 2 times air exchange rate/hr, applicable for domestic and general commercial offices/workspace usage.

While for high effective airborne pathogen control in medical and healthcare industry application, 4 times air exchange rate/hr applies.

□ The clean air delivery rate (CADR) in terms of smoke removal is performed in accordance to AHAM-AC-1-2015 Standard.

Based on HepaPRO™ filter.

Δ Based on average excellent indoor air quality, 12 hours a day, 7 days a week usage under normal domestic indoor environment.

+ Negative ion density measured is based from source emission.

PURIPRO®/HEPAPRO™ FILTRATION SYSTEM



LEGEND

ALLERGENS



GERMS



• The contaminants are magnified for better illustration purposes only and they are not in actual proportion to the Filters.

°Cool Catalyst Filter, Granular Activated Carbon Filter and H13 HEPA Filter are combined as a single PuriPRO® filter unit.

*Applicable for HepaPRO™ filtration system.

STEP 1: WASHABLE MESH FILTER*

Washable Mesh Filter provides the first layer of air filtering system by capturing larger particles to improve the durability and enhance performance of subsequent filters.

FUNCTION • Trap large particles such as hair, scurf, coarse particulates and fine dust present in the air.

STEP 2: COOL CATALYST FILTER°

Cool Catalyst Filter produces reactive oxidants to oxidize and eliminate airborne germs and harmful volatile organic compounds (VOCs). This reaction breaks down the contaminants into carbon dioxide and water molecules under normal room temperature environment.

FUNCTION • Oxidize and eliminate airborne germs and harmful volatile organic compounds (VOCs).

STEP 3: GRANULAR ACTIVATED CARBON FILTER°

Granular Activated Carbon Filter removes unpleasant odours and chemicals in the air with its highly adsorbent granules. Each granule contains millions of microscopic pores to provide a large surface area capacity to adsorb volatile organic compounds (VOCs), unpleasant odour and airborne chemicals.

FUNCTION • Adsorb volatile organic compounds (VOCs), unpleasant odour and airborne chemicals.

STEP 4: H13 HEPA ENHANCED WITH NANO SILVER COPPER IONS*

H13 HEPA filter is equipped with 99.97% filtering efficiency against airborne allergens and germs with a size of 0.3 micrometre in diameter. This includes very fine dusts, haze and smoke particulates, pet dander, mold spores, pollen, bacteria and virus. And through the infusion of a synergistic blend of nano silver (Ag^+) and copper (Cu^{2+}) ions into the H13 HEPA filter fibres, these nano ions conduct direct sanitization of the virus and bacteria trapped in the HEPA filter in 60 minutes, assuring only clean filtered air leaves the air purifier. This serves as an additional protection measure against any potential virus/bacteria transmission or secondary pollution.

FUNCTION • Trap up to 99.97% of airborne allergens and germs such as fine dusts, haze and smoke particulates, pet dander, mold spores, pollen, bacteria and viruses.

• The nano silver (Ag^+) and copper (Cu^{2+}) ions conduct active elimination of virus and bacteria trapped in the HEPA filter via adhesion, penetration, and oxidative damage.

STEP 5: BUILT-IN IONIZER (SEMI-PERMANENT)*

Semi-Permanent Built-in Ionizer produces millions of negative ions to promote air purification through the elimination of airborne allergens and germs. Negative ions also help to freshen up the air quality.

FUNCTION • Eliminate airborne allergens and germs such as pollen, dust mites, pet dander, mold spores, bacteria, fungi and viruses.

USING THE NOVITA AIR PURIFIER A8

Ensure that the power plug is disconnected from the power supply at all times during installation, maintenance and transportation.

- ⚡ • DO NOT operate the unit without filters installed.
- Please remove the plastic packaging on the PuriPRO®/HepaPRO™ filters and insert them in the correct sequence before use.
- 💬 • Ensure the air inlet and air outlet grilles are properly assembled for the unit to be operational.

Setting Up

- 01 Remove all packaging materials and place the unit on a dry, stable and level surface.
- 02 Grasp both recess areas of the air inlet grille at both sides of the unit and pull outwards to remove it.
- 03 Proceed to remove the washable mesh filter on both sides of the unit.
- 04 Remove the plastic packaging on the PuriPRO®/HepaPRO™ filters. For PuriPRO® filter, place it into the unit with cool catalyst as the outermost layer while H13 HEPA filter as the innermost layer. For HepaPRO™ filter, when placing the filter into the unit, ensure the tag is facing the user.
- 05 Reattach the washable mesh filter on both sides of the unit.
- 06 Align the grooves at the bottom of the air inlet grille onto the unit's respective sides and close it towards the magnetic catch securely.
 - ⚡ • Please be careful not to injure your hand while attaching the air inlet grilles back onto the unit.
 - 💬 • Ensure the air inlet and air outlet grilles are properly assembled for the unit to be operational.
- 07 Ensure there is clearance of at least 50 cm for air inlets at both sides of the unit and clearance of at least 20 cm for the air outlet.
 - ⚡ • DO NOT block the air inlets and outlet to ensure sufficient air ventilation and maximum efficiency of the unit.

OPERATING NOTES

STEP 01

STANDBY MODE


Insert the power plug into the power supply and power on. Unit beeps once and the power ON/OFF indicator illuminates in red.

TOP LCD DISPLAY
SCREEN & CONTROL PANEL



STEP 02

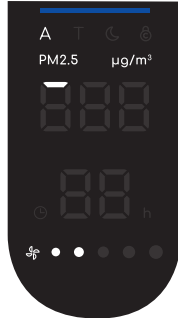
POWER ON/OFF

Touch the  POWER ON/OFF button to switch on the unit. There will be a short melody and unit operates in auto and anion mode by default with its corresponding indicator illuminating.

TOP LCD DISPLAY
SCREEN & CONTROL PANEL



FRONT LCD
DISPLAY SCREEN



- While operating the unit, in the event if there is any power trip, the unit will auto resume its operation based on the last preceding setting, when the power is restored.

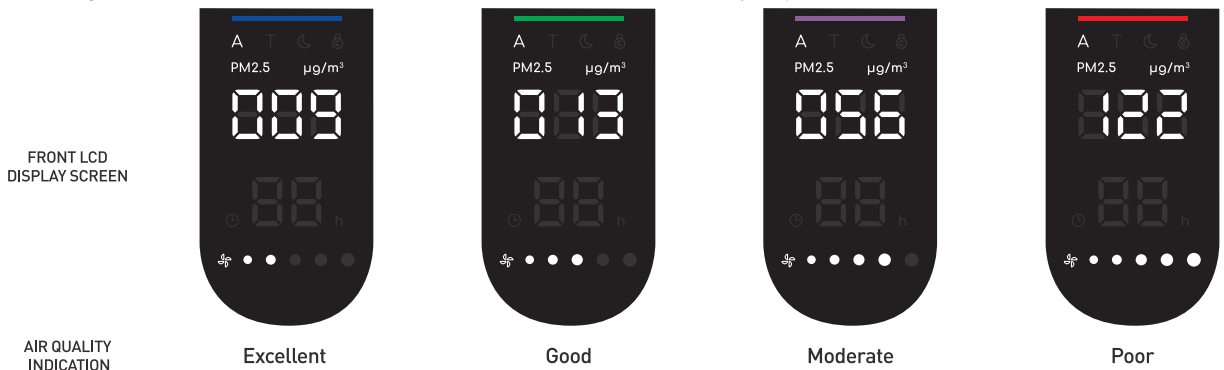
STEP 03

INITIALIZATION

The FIR PM2.5 Particle Sensor will take a minute for initialization. During the initializing process, the PM2.5 display will show “-”, with air quality sensor light indicator illuminating in blue.



Once completed, the moving average FIR PM 2.5 readings (unit: $\mu\text{g}/\text{m}^3$) will be reflected on the LCD screen and the air quality sensor light indicator will illuminate in different colours, in accordance to the air quality detected.



- The FIR PM2.5 Particle Sensor detection accuracy is subjected to a yearly depreciation rate of 10% to 20%. For optimum air quality detection, it is recommended to perform factory calibration to the air quality sensor once every 2 years.
- To switch off all light indicators except Power ON/OFF indicator, touch and hold Speed button for 3 seconds. To resume the light indicators, touch any button on the control panel.

STEP 04

PROGRAMMED MODES

Touch the **(M)** MODE button consecutively to select AUTO, TURBO, SLEEP or return to MANUAL SPEED MODE. Its corresponding indicator illuminates on the selected setting.

FRONT LCD
DISPLAY SCREEN



FRONT LCD
DISPLAY SCREEN



MODE

Auto

Turbo

Sleep


Manual Speed

STEP 05

AUTO MODE

At AUTO MODE, the fan speed setting will automatically adjust in accordingly to the air quality detected.

FRONT LCD
DISPLAY SCREEN



AIR QUALITY
INDICATION

FAN SPEED
SETTING

Excellent

Low

Good

Medium

Moderate


High

Poor

Turbo

STEP 06

SMART NIGHT MODE

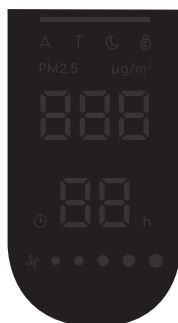
In AUTO MODE, unit works in harmony with the surrounding ambience lightings. It will automatically activate the Smart Night Mode when surrounding ambience lightings turn dark for 30 seconds. All indicators stop illuminating except the  Power ON/OFF indicator which will be illuminated at 15% light intensity.

Unit will auto resume the light indicator illumination when the ambience light sensor detects surrounding lightings for 3 minutes. Alternatively, user may manually resume the light indicator illumination by touching any button on the control panel.

TOP LCD DISPLAY
SCREEN &
CONTROL PANEL



FRONT LCD
DISPLAY SCREEN



• Smart Night Mode can only be activated when unit is operating in auto mode.

STEP 07

TURBO MODE

At TURBO MODE, air flow rate is programmed to be at the highest for maximum air purification efficiency.

TOP LCD DISPLAY
SCREEN &
CONTROL PANEL




FRONT LCD
DISPLAY SCREEN

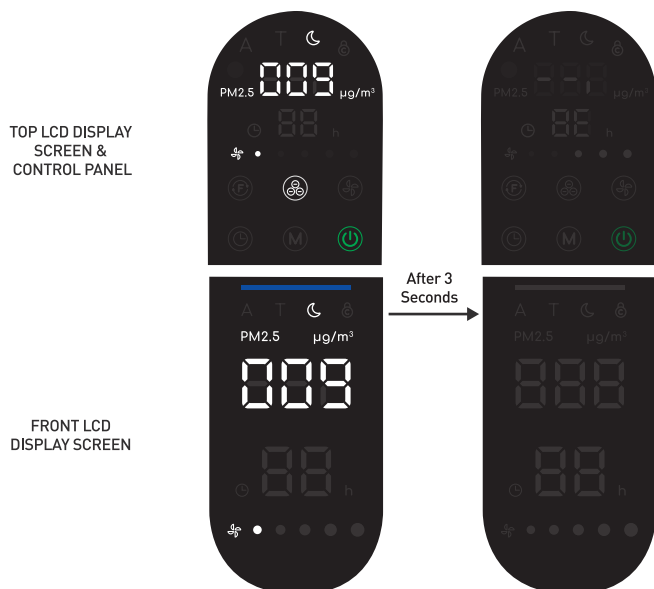


• Select Turbo Mode when extra strong airflow rate is required for very poor air quality.

STEP 08

SLEEP MODE


At SLEEP MODE, air flow rate is reduced to the lowest and all light indicators will be switched off except the  Power ON/OFF indicator, which will be illuminated at 15% light intensity.

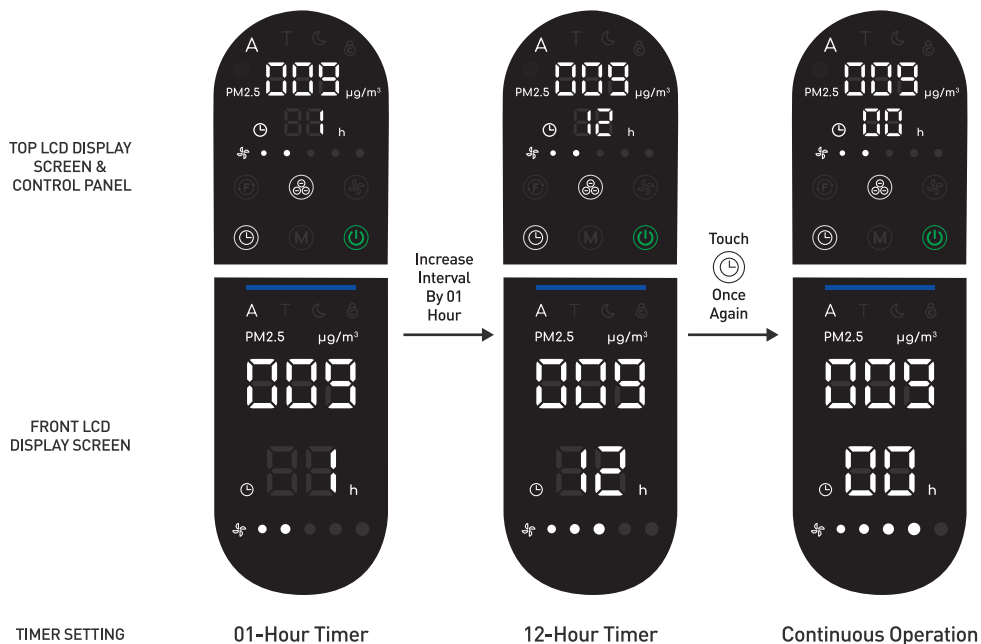


• To deactivate Sleep Mode, touch Mode or Speed button once again.

STEP 09

TIMER




Touch the  TIMER button consecutively to select your preferred timer operation (from 01 to 12 hours) to switch off the unit. Timer can be set at an interval of 01 hour. The selected timer operation will be displayed on the LCD screen and flashes for 5 seconds to save the selected setting. When the timer function is activated, its corresponding indicator illuminates.





• Continuous operation is activated when the timer button does not illuminate.

STEP 10



12-HOUR OPERATION CYCLE

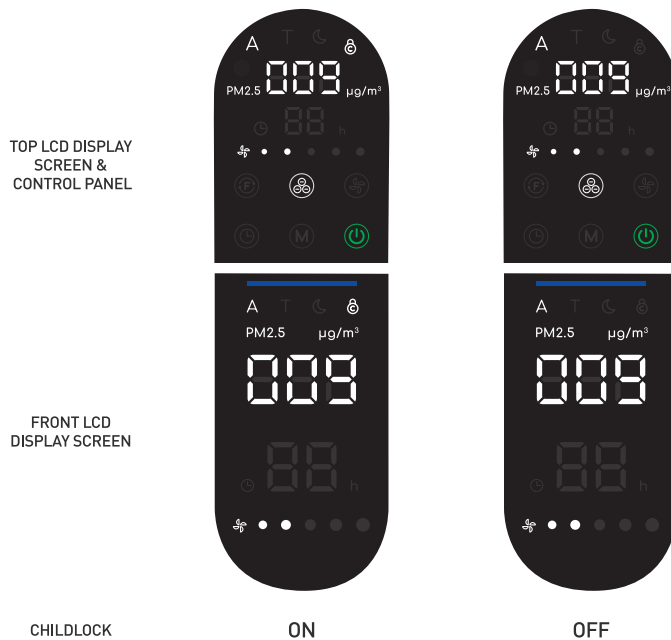
Touch and hold  TIMER button for 3 seconds and unit beeps twice to activate the 12 hours operation cycle. Under this mode, unit is programmed to operate based on 12-hour ON; 12-hour OFF routine cycle. At 12-hour ON cycle, the  timer indicator will illuminate continuously. At 12-hour OFF cycle, the  timer indicator will illuminate at 30% light intensity.

- To deactivate this function, touch and hold  TIMER button for 3 seconds, unit beeps twice and  timer indicator stops illuminating.
- Upon activation of the 12-Hour Operation Cycle, the normal timer setting function will be disabled.

STEP 11


CHILDLOCK

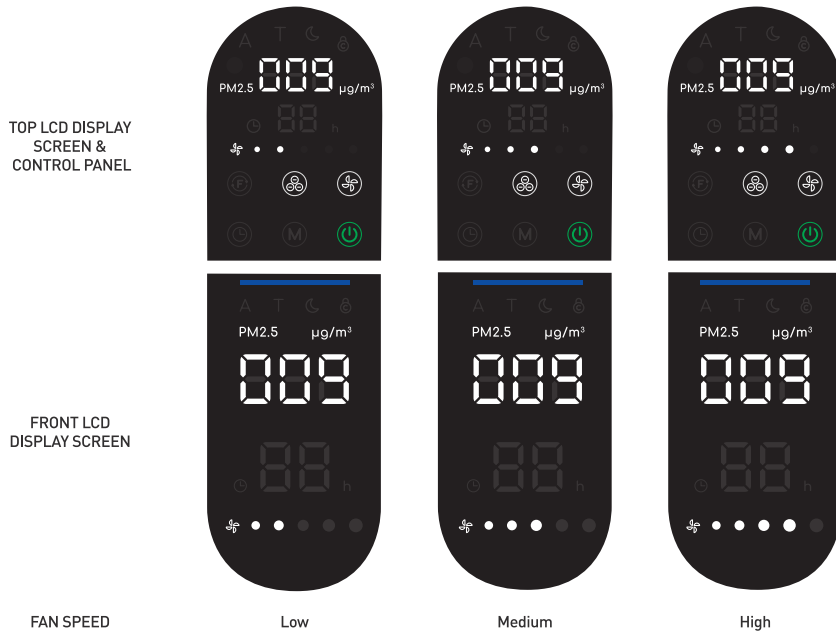
Touch and hold the  ANION button for 3 seconds to activate childlock function and its corresponding indicator illuminates. Upon activation of the childlock function, the control panel will be locked. To unlock childlock function, touch and hold  ANION button for 3 seconds once again and its corresponding indicator stops illuminating.



STEP 12



FAN SPEED

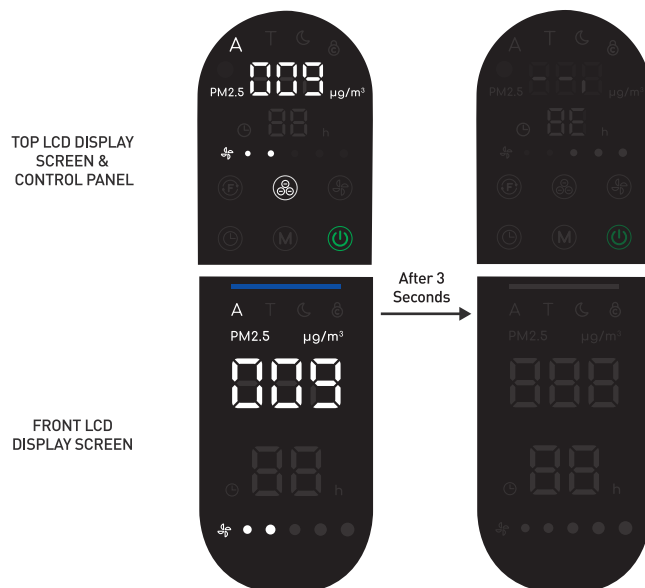
Touch the  SPEED button to select your preferred fan speed (Low, Medium or High) settings. The selected fan speed setting will be displayed on the LCD screen and its corresponding button illuminates.



STEP 13

TO SWITCH OFF LIGHT INDICATORS


Touch and hold the  SPEED button for 3 seconds to turn off all light indicators except the  Power ON/OFF indicator, which will be illuminated at 15% light intensity.



 • To resume the light indicators illumination, touch any button on the control panel.

STEP 14

ANION MODE

Touch the  ANION button once to activate Anion Mode and its corresponding indicators illuminates. Anion Mode is activated by default.



• To off Anion Mode, touch the Anion button once again.

STEP 15

SMART FILTER DIAGNOSIS


Unit is programmed with a Smart Filter Diagnosis System which determines the filter lifespan in accordance to the average air quality detected.

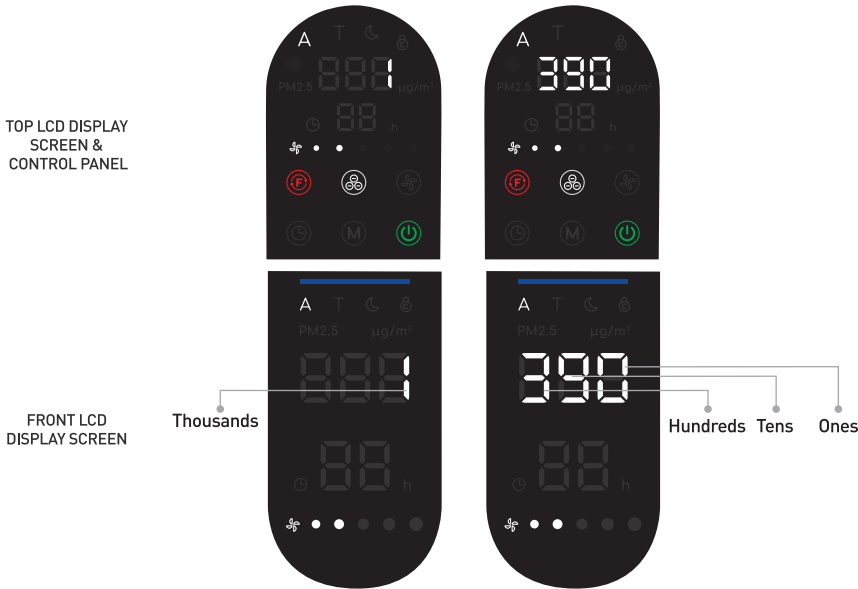
Average Air Quality	Filter Replacement Hours*	Filter Replacement Frequency
Excellent	9,000 Hours	24 Months
Good	5,625 Hours	15 Months
Moderate	4,500 Hours	12 Months
Poor	3,000 Hours	08 Months

* Based on average excellent air quality, 12 hours a day, 7 days a week usage under domestic indoor environment.

STEP 16

FILTER USAGE INDICATOR



Touch the  FILTER RESET button once to view the filter usage in terms of hours.



Eg. Filters have been used for 1,390 Hours

STEP 17

FILTER RESET

The  FILTER RESET button flashes in red to notify user that the PuriPRO®/HepaPRO™ Filters are soon due for replacement in about one-week time. When the  FILTER RESET button illuminates in red continuously, unit is non-operational and it is time to replace with a new set of PuriPRO®/HepaPRO™ Filters.

TOP LCD DISPLAY
SCREEN &
CONTROL PANEL



FILTER RESET INDICATOR

Flashing In Red

PuriPRO®/HepaPRO™ Filters
are due for replacement
in about 1-week time





Illuminating
Continuously in Red

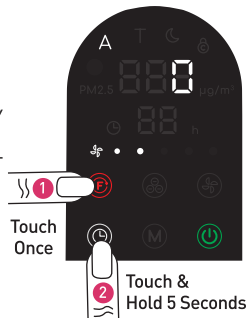
Unit is non-operational,
please replace with
PuriPRO®/HepaPRO™ filters

STEP 18

FILTER TIMER MASTER RESET

In the event of pre-mature filter replacement, touch the  FILTER RESET button once then touch and hold the  TIMER button for 5 seconds to do a filter timer master reset. Unit produces a “Beep” sound to notify user that the master reset is completed.

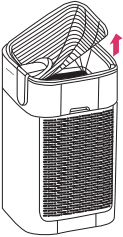
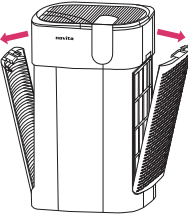
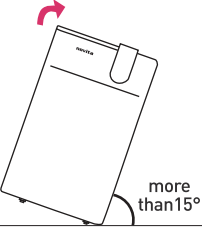
TOP LCD DISPLAY
SCREEN &
CONTROL PANEL



STEP 19

3 AUTO SHUT-OFF SAFETY FEATURES

During the unit operation, it will automatically Shut-Off under the following conditions as safety features.

Condition 1	Condition 2	Condition 3
		
When the Air Outlet Grille is being removed.	When the Air Inlet Grilles are being removed.	When the unit is tilted at an angle of more than 15°

24 Months/9,000 Hours* PuriPRO®/HepaPRO™ Filters Replacement

The (F) FILTER RESET button flashes in red to notify user that the PuriPRO®/HepaPRO™ Filters are soon due for replacement in about one-week time.

When the (F) FILTER RESET button illuminates in red continuously, unit is non-operational and it is time for the Filters replacement. Please replace the PuriPRO®/HepaPRO™ Filters in accordance to its stipulated replacement period for optimum purification performance.

- ⚡ Remove the plastic packaging on the PuriPRO®/HepaPRO™ Filters before use.
- DO NOT use any detergents, solvents or aggressive agents to clean the PuriPRO®/HepaPRO™ filters, unless specified.

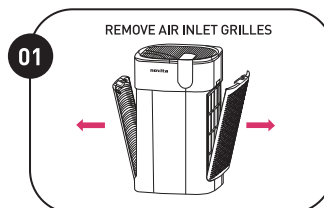
* Based on average excellent air quality, 12 hours a day, 7 days week usage under domestic indoor environment.

puriPRO® | hepaPRO™



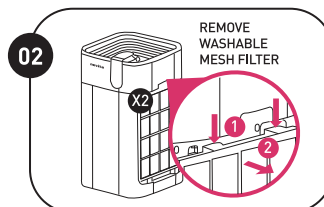
STEP 01

Grasp the recess areas of the air inlet grille at both sides of the unit and pull outwards to remove it.



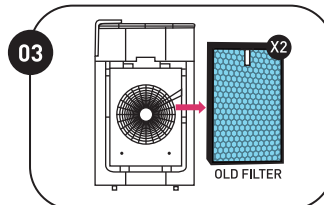
STEP 02

Proceed to remove the washable mesh filter on both sides of the unit.



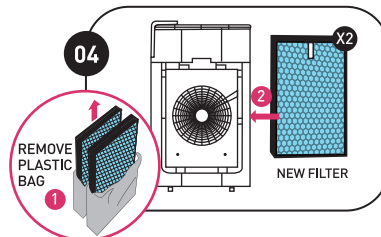
STEP 03

Remove the exhausted PuriPRO®/HepaPRO™ filters.



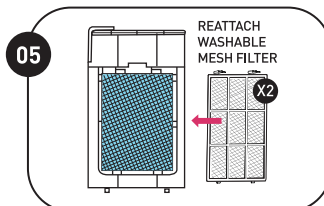
STEP 04

Remove the plastic packaging on the PuriPRO®/HepaPRO™ filters. For PuriPRO® filter place it into the unit with cool catalyst as the outermost layer while H13 HEPA filter as the innermost layer. For HepaPRO™ filter, when placing the filter into the unit, ensure the tag is facing the user.



STEP 05

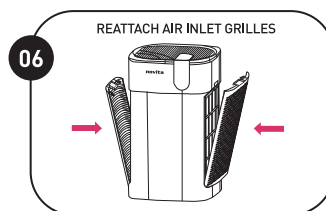
Reattach the washable mesh filter on both sides of the unit.



STEP 06

Align the grooves at the bottom of the air inlet grille onto the unit's respective sides and close it towards the magnetic catch securely.

- ⚡ • Please be careful not to injure your hand while attaching the air inlet grilles back onto the unit.
- 💬 • Ensure the air inlet and air outlet grilles are properly assembled for the unit to be operational.

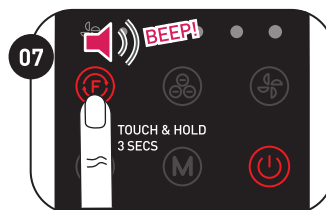


STEP 07

STANDARD FILTER TIMER RESET

Touch and hold the (F) FILTER RESET button for 3 seconds to reset the filter timer. Unit produces a "Beep" sound and the (F) FILTER RESET indicator stops illuminating to notify user that the filter timer reset is completed. Touch the (P) POWER ON/OFF button to switch on the unit to resume its normal operation.

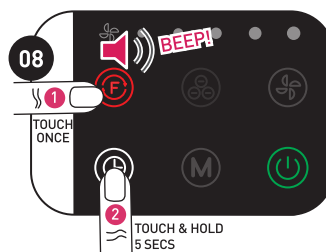
- 💬 • Filter timer reset is only functional when the (F) FILTER RESET button illuminates in red continuously.



STEP 08

FILTER TIMER MASTER RESET FOR PREMATURE FILTER REPLACEMENT

In the event of pre-mature filter replacement, touch the (F) FILTER RESET button once then touch and hold the (C) TIMER button for 5 seconds to do a filter timer master reset. Unit produces a "Beep" sound to notify user that the filter timer master reset is completed.



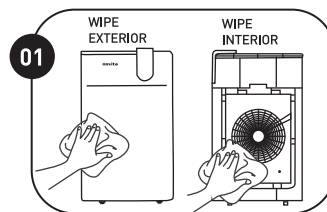
Cleaning & Maintenance

It is recommended to perform cleaning and maintenance regularly for unit optimum performance.

- ⚡ • Please turn off and disconnect the power plug before cleaning and maintenance.
- DO NOT use detergent, solvents or aggressive agents to clean PuriPRO®/HepaPRO™ filters unless specified.

01. UNIT EXTERIOR & AIR OUTLET GRILLE

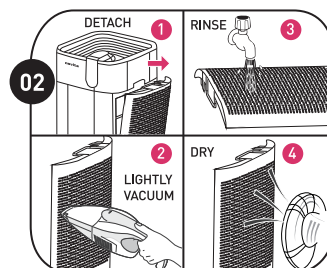
Use a soft damp cloth or mild cleaning detergent wipe the exterior of the unit to remove any dust and particles accumulation.



02. AIR INLET GRILLE

Grasp the recess areas of the air inlet grille at both sides of the unit and pull outwards to remove it. Use a soft brush or vacuum cleaner at low speed to remove any particles collected. If required, user may use water or mild soapy water to clean the air inlet grilles. Allow it to dry completely before attaching it back onto the unit.

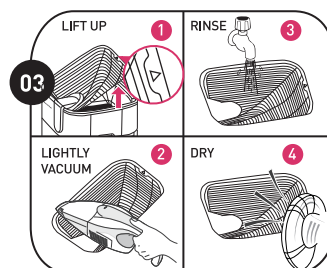
- 💬 • As a safety features, once the air inlet grilles are removed, the unit stops operation immediately.



03. AIR OUTLET GRILLE

Lift up the latch with a △ symbol to detach the air outlet grille from its catchment groove. Use a soft brush or vacuum cleaner at low speed to remove any particles collected. If required, user may use water or mild soapy water to clean the air outlet grille. Allow it to dry completely before attaching it back onto the unit.

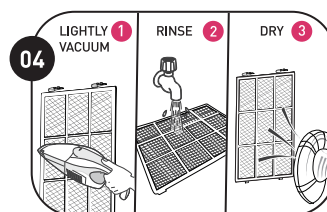
- 💬 • As a safety features, once the air outlet grille is removed from the unit, the unit stops operation immediately.



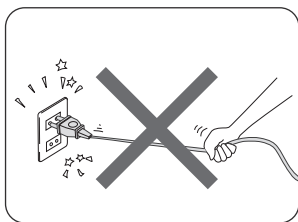
04. WASHABLE MESH FILTER

Use a soft brush or vacuum cleaner at low speed to remove any particles collected on the Washable Mesh Filters. If required, user may use water or mild soapy water to clean the Washable Mesh Filters. Allow it to dry completely before placing it back into the unit.

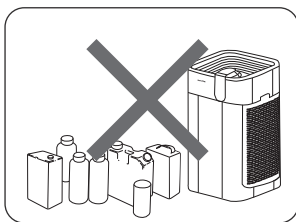
- ⚡ • Use vacuum cleaner at low speed to prevent damage to the washable mesh filter.



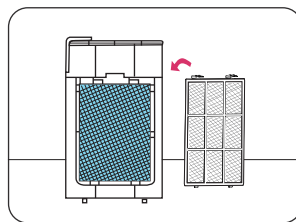
SAFETY PRECAUTIONS



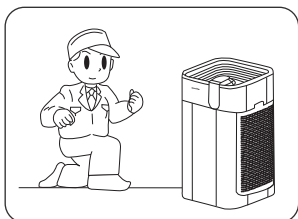
DO NOT pull or tug the unit by the power cord to prevent safety hazards or damage to the unit.



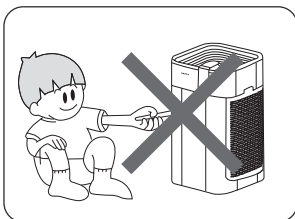
Keep the unit away from flammable liquids.



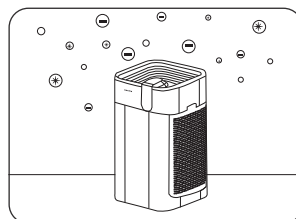
Ensure PuriPRO®/HepaPRO™ filters are properly placed into the unit before usage.



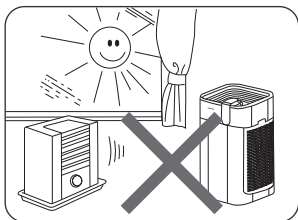
Servicing should only be conducted by professional service technicians.



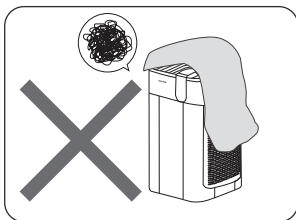
DO NOT insert any foreign objects into any crevices of the unit.



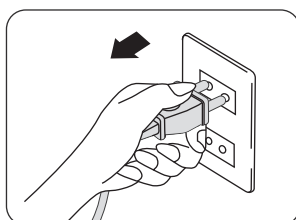
Always place the unit on a dry, stable and level surface.



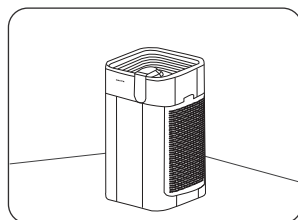
Keep the unit away from direct sunlight or any heat source.



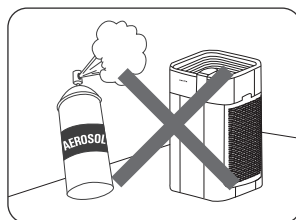
DO NOT block the air inlet and outlet when the unit is operating.



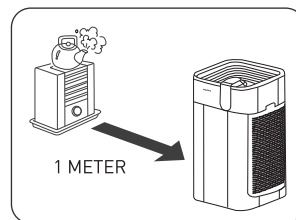
Always unplug the power plug before Cleaning and Maintenance of the unit.



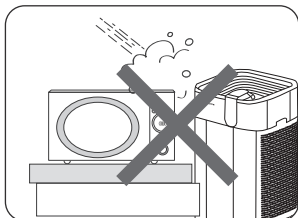
Allow adequate clearance and space around the unit for air ventilation.



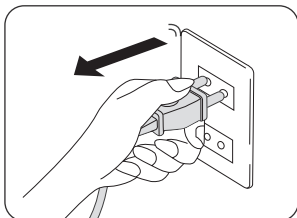
Keep the unit away from aerosol to prevent deformation and discoloration.



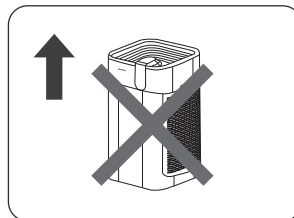
Keep electrical appliance at least a minimum distance of 1 meter from the unit to prevent any interference to the efficiency.



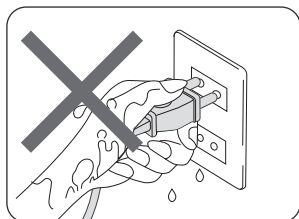
DO NOT operate the unit next to microwave oven or exhaust motor fan to prevent electromagnetic / air flow interference.



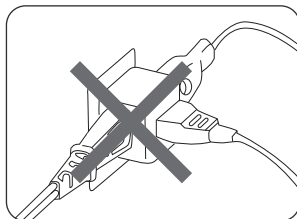
Always disconnect the unit from the power supply during transportation, maintenance or cleaning.



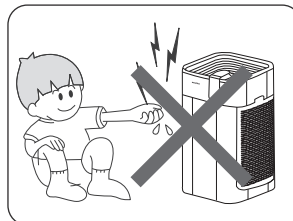
DO NOT lift and move the unit while it is operating.



DO NOT handle the unit or the power cord with wet hands.



Refrain from overloading your power supply with multiple power plugs.




DO NOT operate the unit in high moisture environment to prevent electric shock accident.

SAFETY INSTRUCTIONS



01. Read the operating instructions carefully before using the air purifier and keep it for future reference.
02. Persons who are not familiar with the operating instructions, as well as children and persons under the influence of medication or alcohol are not advised to operate the air purifier, or are only advised to operate it under supervision.
03. Only operate the air purifier when it is completely assembled.
04. Always **MAINTAIN** and **REPLACE** the PuriPRO®/HepaPRO™ filters according to their stipulated maintenance or exhaustion date.
05. Ensure that PuriPRO®/HepaPRO™ filters are in good conditions at all times. When damaged, the air purification process is compromised and might hence affect the indoor air quality.
06. DO NOT use any detergents, solvents or aggressive agents when cleaning the PuriPRO®/HepaPRO™ filters or any part of the air purifier unless specified.
07. The air inlet and air outlet grilles must be properly assembled for the unit to be operational.

CONDITION	POSSIBLE CAUSE	POSSIBLE SOLUTION
Unit cannot be switched on	<ul style="list-style-type: none"> Power plug is not properly inserted into power source. 	<ul style="list-style-type: none"> Remove the power plug and insert into the power source again.
	<ul style="list-style-type: none"> Power plug or cord is damaged. 	<ul style="list-style-type: none"> Contact novita Customer Care Centre.
	<ul style="list-style-type: none"> The air inlet and air outlet grilles are not properly assembled onto the unit. 	<ul style="list-style-type: none"> Remove and reattach the air inlet and air outlet grilles for the unit to be operational.
	<ul style="list-style-type: none"> The unit is being tilted for more than 15°. 	<ul style="list-style-type: none"> Place the unit on a stable, flat and levelled surface.
	<ul style="list-style-type: none"> The  FILTER RESET button illuminates in red continuously and unit is non-functional. 	<ul style="list-style-type: none"> PuriPRO®/HepaPRO™ filters are due for replacement. Please replace with new filters, touch and hold the FILTER RESET button for 3 seconds to reset the filter timer.
There is no response when I touch the control panel button	<ul style="list-style-type: none"> Childlock function is activated. 	<ul style="list-style-type: none"> Press and hold ANION Button for 3 seconds to deactivate the Childlock function.
Fan is not working	<ul style="list-style-type: none"> There is blockage at the air inlet and air outlet. 	<ul style="list-style-type: none"> Contact novita customer care centre.
	<ul style="list-style-type: none"> Plastic packaging on the filter units are not removed. 	<ul style="list-style-type: none"> Remove plastic packaging on the filters before usage.
	<ul style="list-style-type: none"> PuriPRO®/HepaPRO™ filters are due for replacement. 	<ul style="list-style-type: none"> Replace with a new set of PuriPRO®/HepaPRO™ filters.
	<ul style="list-style-type: none"> Missing filter or wrong filter sequence are placed into the unit. 	<ul style="list-style-type: none"> Ensure filter unit is placed into the unit according to the instructed sequence.
	<ul style="list-style-type: none"> Exceed recommended room coverage area. 	<ul style="list-style-type: none"> Maximum room coverage for Air Purifier A8 is 2,303 ft².
After continuous operation, the air quality sensor keeps displaying red.	<ul style="list-style-type: none"> The FIR PM2.5 Particle Sensor is subjected to depreciation and calibration may be required every 2 years for optimum air quality detection 	<ul style="list-style-type: none"> Contact novita customer care centre.
Unusual chirping sound during operation.	<ul style="list-style-type: none"> The semi-permanent built-in ionizer requires cleaning and maintenance. 	<ul style="list-style-type: none"> Contact novita customer care centre.
Unusual odour during operation.	<ul style="list-style-type: none"> Sudden infuse of odour from external source. 	<ul style="list-style-type: none"> Activate Turbo Mode or open window to ventilate the room.
	<ul style="list-style-type: none"> PuriPRO®/HepaPRO™ filters are due for replacement. 	<ul style="list-style-type: none"> Replace with a new set of PuriPRO®/HepaPRO™ filters.
At auto mode, unit enters smart night mode despite the surrounding light is on.	<ul style="list-style-type: none"> The air purifier is placed at a dimmed corner, resulting in low light detection. 	<ul style="list-style-type: none"> Re-locate the air purifier to a brighter area or deactivate auto mode.

NOVITA CUSTOMER SERVICE GUARANTEE

At the cornerstone of novita's core values is the importance we place in Continuous Relationships. Consequently, we believe in harnessing the relationship we have with our customers. The first step in establishing this relationship is to ensure that we are always there for the customers whenever we're needed. These are just a few ways that we look out for you.



Free Evaluation

Check in your product for a FREE assessment and evaluation by our qualified technician. Upon your confirmation, charges only apply when there is replacement of technical parts.



Minimum Downtime

Understanding that time is of the essence, for each servicing or repair, novita guarantees that we will only take up to 7 working days to get your product up and ready for collection.



Optional Home Delivery

Time and convenience might not always be in the advantage of customers, hence, for a nominal fee of \$18 one-way and \$36 two-ways, customer can choose to use our delivery service instead of bringing in the product themselves.



Optional Loan Set*

Knowing how inconvenient it can get when your product is sent for servicing or repair, novita lends a hand by offering you a temporary loan set at no charge.

* Please note that this service is upon request and subjected to the availability of the product. Temporary loan set might be of a different model from original set brought in for repair.



Service Trekking*

With everyone's busy schedule, it's sometimes hard to keep track of everything. Sit back, relax and leave the fussing to us. Instead of calling and checking up on the status of your product, let novita keeps you updated.

*Customers can choose to be updated via email, phone or even sms.



Dedicated Customer Care Personnel

WhatsApp us at 8182 7665 for any enquiry or feedback. Alternatively, you can drop us an email at custcare1@novita.com.sg or visit our website at novita.com.sg. Our friendly customer care personnel will be glad to assist you.



WARRANTY APPLICATION

Thank you for purchasing novita PuriClean™ air purifier A8.

In our attempt to enhance our customer's after-sales experience, we have streamlined the warranty registration process to make it hassle-free. You no longer have to make a trip to the post office or worry about losing your warranty card.



Simply scan the QR code or visit novita.com.sg/ewarranty to access to our user-friendly website and register your product warranty online at the comfort of your home or office.

E-warranty registration is only applicable to customers in Singapore and stated countries who have purchased novita product(s) from our authorised retailers or dealers. Please register your product's warranty within 14 days from the date of original purchase. Upon successful registration, an acknowledgement email will be sent to you. By submitting your e-warranty application, you have agreed to all the terms and conditions stated for this warranty.

We hope you breathe well with novita PuriClean™ air purifier A8.

LIMITED WARRANTY TERMS & CONDITIONS

01. Unless otherwise specified, this limited warranty is valid for Product installed and purchased in Singapore and stated countries for the period of 36 months limited warranty on Brushless DC Motor and 12 months on all parts commencing from the date of original purchase and does not include installation, removal and reinstallation.
02. This product and all parts thereof are hereby guaranteed to the purchaser/user to be free from defects in material and workmanship.
03. Please retain the original purchase receipt for verification purposes when required. To be eligible for limited warranty coverage, Product has to be registered by the original end-user purchaser/user within 14 days from the date of purchase at novita.com.sg/ewarranty.
04. This limited warranty is not transferable and shall not extend to anyone other than the original purchaser/user of this Product and does not include cleaning of the Product during the specific period.
05. Eligibility for limited warranty coverage is limited to repair, or replacement of any parts (excluding consumable parts and accessories exhausted through usage that may be packaged or sold together from the Product) which proves to be manufacturing defects within the applicable limited warranty period.
06. Limited warranty coverage does not extend to damages and/or defects resulting from:
 - a. Accidents, abuse, misuse, improper installation, or any manner of tampering.
 - b. Usage of wrong electrical supply/voltage.
 - c. Usage not in accordance with the operation instructions, maintenance and environmental instructions that are covered and prescribed in the operating instructions manual.
 - d. Any unauthorized repairs.
 - e. Any alteration or modification made to the Product.
 - f. Exterior finish or cosmetic damage.
 - g. Normal usage wear and tear, finishes or consumables.
 - h. Corrosion, rusting or stains.
 - i. Improper transportation, inappropriate storage conditions or materials, improper ventilation, reconfiguration of the Product.
 - j. Operating the Product in an unattended manner.
 - k. Lacking of periodically Product servicing and preventative maintenance.
 - l. Losses, damages, defects and malfunctions caused by fire or acts of God.
07. This limited warranty does not apply/cover for:
 - a. Parts requiring replacement due to normal wear and tear, corrosion or stain.
 - b. Damage due to usage of other incompatibility equipment/solutions/accessories being used in conjunction with the covered Product.
 - c. Transportation, delivery and incidental cost incurred in fulfilment of this limited warranty. The purchaser/user shall be fully responsible for the due delivery of the Product for any repair work to novita and for the subsequent collection. Any Product to be repaired must be sent to the service centre directly. No outdoor servicing will be provided. novita can provide collection and return service and a transportation fee of S\$36 is applicable.
08. This product is covered under standard carry-in limited warranty during normal business hours, excluding local holidays, and can be performed either by novita or an appointed novita service provider. A service charge will be levied if damages and/or defects are results from conditions stated under clause 06 & 07.
09. To the fullest extent permitted by law, novita shall not be in any way liable for any incidental or consequential, direct, indirect damages whatsoever caused by the breach of any express, implied or statutory warranty or condition. Except to the extent prohibited by applicable law, any implied warranty or condition of merchantability of fitness for a particular purpose is limited in duration to the duration of the above limited warranty. novita disclaims all other warranties, conditions or representations, express, implied, statutory or otherwise. novita shall not be liable for any damages of any kind resulting from the purchase, use or misuse of, or inability to use the product including incidental, special, consequential or similar damages or loss of revenue or profits, failure to realize savings or other benefits, or for any breach of contract, fundamental or otherwise, or for any claim brought against purchaser/user by any other party, regardless of the legal theory on which the claim is based, and even if novita has been advised of the possibility of such damages.
10. Without limiting the generality of the foregoing, the purchaser/user assumes all risk and liability for loss, damage or injury to the purchaser/user and their property and to any third parties and their property arising out of the use, misuse, lack of periodic servicing and proper maintenance or inability usage of the novita Product.
11. This limited warranty will be invalidated and rendered void upon the usage of any non-original filters/parts/accessories that is not approved by novita for the use with the product.
12. This limited warranty is void if these rial number on the Product had been removed, erased, defaced, altered, tampered or is illegible.
13. novita will repair or replace this product at their option and at no charge with new or reconditioned parts or Product if found to be defective during the limited warranty period specified above. novita does not warrant uninterrupted or error-free operation of the product. All replaced Product or part, or fully refunded Product, shall become the absolute property of novita and must be returned to novita. Replacement parts and Products assume the remaining original limited warranty.
14. In the event that the Product is out of stock, obsolete or beyond repair, novita reserves all rights to replace the Product with another similar value as deem appropriate, subject to availability. In no event shall any recovery against novita exceed the actual price paid for the purchase of the Product.
15. novita reserves all rights to impose charges for services on the Product which are outside the perimeter of limited warranty coverage. novita also reserve the right to decline Product servicing where the Product is obsolete, no longer deemed serviceable or replaceable for any reason.

16. If any section, provision, clause, sentence or part thereof of this limited warranty is held to be void, invalid or unenforceable, it shall be modified necessarily to make it valid and enforceable, and it shall not in any way be affected or impaired thereby.
17. novita shall reserve the right to modify or change the terms and conditions herein due to change(s) in availability of Products and/or spare parts or for the purposes of complying with applicable policies, rules, regulations and law, without prior notice.
18. With the proceeding of the Product usage, it means the purchaser/user have read, understood and agreed on the novita's Product usage and limited warranty terms and conditions and also acknowledged that novita's limitations of liability are reasonable and within the context and circumstances under which it is applied on.

EXTENDED WARRANTY

- Extended warranty is offered for all other parts (excluding DC Brushless Motor) repair or replacement after 1 year of the standard warranty period, subjected to all of the terms, conditions and limited to standard product warranty coverage. Extended warranty is not applicable for the DC Brushless Motor warranty for the 4th year - after the DC Brushless Motor's standard 3-year warranty term expires.
- Extended warranty is available for purchase within the 1-year standard warranty period at estore.novita.com.sg/nap-services.
- An order confirmation email will be sent to your registered email address within 7 working days after receiving the extended warranty purchase order and payment and the system will be updated within 14 working days.
- Extended warranty commencement date is inferred from product purchase date or installation; notwithstanding the extended warranty purchase date.

MODEL	PuriClean™ Air Purifier A8
NEXT 12 MONTHS STANDARD EXTENDED WARRANTY	\$150/Unit

• All Information is accurate at the point of print. novita reserves all rights to update the information without prior notice.



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