

## **novita Refurbished Unit Limited Warranty Terms & Conditions**

01. Unless otherwise specified, this limited warranty is only valid for Refurbished Product installed and purchased in Singapore and stated countries for the period of 6 months, on all parts commencing from the date of original purchase and does not include installation, removal and reinstallation.
02. Eligibility for limited warranty coverage is limited to repair, or replacement of any parts (excluding consumable parts and accessories exhausted through usage that may be packaged or sold together from the Refurbished Product) which proves to be manufacturing defects within the applicable limited warranty period.
03. Cosmetic imperfection such as scratches, dents, stains, discoloration, adhesive marks on the unit are not covered under the limited warranty.
04. Refurbished Product do not include any packaging box, operation instructions manual or starter guide.
05. Please retain the original purchase receipt for verification purposes when required. To be eligible for limited warranty coverage, Refurbished Product has to be registered by the original end-user purchaser/user within 14 days from the date of purchase at [novita.com.sg/ewarranty](http://novita.com.sg/ewarranty).
06. This limited warranty is not transferable and shall not extend to anyone other than the original purchaser/user of this Refurbished Product and does not include cleaning of the Refurbished Product during the specific period.
07. Limited Warranty coverage does not extend to Refurbished Product damages and/or defects resulting from:
  - a. Accidents, abuse, misuse, improper installation, or any manner of tampering.
  - b. Usage of wrong electrical supply/voltage.
  - c. Usage not in accordance with the operation instructions, maintenance and environmental instructions that are covered and prescribed in the operating instructions manual.
  - d. Any unauthorized repairs.
  - e. Any alteration or modification made to the Refurbished Product.
  - f. Exterior finish or cosmetic damage.
  - g. Normal usage wear and tear, finishes or consumables.
  - h. Corrosion, rusting or stains.
  - i. Improper transportation, inappropriate storage conditions or materials, improper ventilation, reconfiguration of the Refurbished Product.
  - j. Operating the Refurbished Product in an unattended manner.
  - k. Lacking of periodically Refurbished Product servicing and preventative maintenance.
  - l. Losses, damages, defects and malfunctions caused by fire or acts of God.
08. This limited warranty does not apply/cover for:
  - a. Parts requiring replacement due to normal wear and tear, corrosion or stain.
  - b. Damage due to usage of other incompatibility equipment/solutions/accessories being used in conjunction with the covered Refurbished Product.
  - c. Transportation, delivery and incidental cost incurred in fulfilment of this limited warranty. The purchaser/user shall be fully responsible for the due delivery of the Refurbished Product for any repair work to novita and for the subsequent collection. Any Refurbished Product to be repaired must be sent to the service centre directly. No outdoor servicing will be provided. novita can provide collection and return service and a transportation fee of S\$36 is applicable.
09. To the fullest extent permitted by law, novita shall not be in any way liable for any incidental or consequential, direct, indirect damages whatsoever caused by the breach of any express, implied or statutory warranty or condition. Except to the extend prohibited by applicable law, any implied warranty or condition of merchantability of fitness for a particular purpose is limited in duration to the duration of the above limited warranty. novita disclaims all other warranties, conditions or representations, express, implied, statutory or otherwise. novita shall not be liable for any damages of any kind resulting from the purchase, use or misuse of, or inability to use the Refurbished product including incidental, special, consequential or similar damages or loss of revenue or profits,

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failure to realize savings or other benefits, or for any breach of contract, fundamental or otherwise, or for any claim brought against purchaser/user by any other party, regardless of the legal theory on which the claim is based, and even if novita has been advised of the possibility of such damages.

10. Without limiting the generality of the foregoing, the purchaser/user assumes all risk and liability for loss, damage or injury to the purchaser/user and their property and to any third parties and their property arising out of the use, misuse, lack of periodic servicing and proper maintenance or inability usage of the novita Refurbished Product.
11. In the event that the Refurbished Product is obsolete or beyond repair, novita reserves all rights to replace the Refurbished Product with another similar value as deem appropriate, subject to availability. In no event shall any recovery against novita exceed the actual price paid for the purchase of the Refurbished Product.
12. This limited warranty will be invalidated and rendered void upon the usage of any non-original filters/parts/accessories that is not approved by novita for the use with the Refurbished Product.
13. This limited warranty is void if the serial number on the Refurbished Product had been removed, erased, defaced, altered, tampered or is illegible.
14. Any replaced Refurbished Product or part, or fully refunded Product, shall become the absolute property of novita and must be returned to novita.
15. novita will repair or replace this Refurbished Product at their option and at no charge with new or reconditioned parts or Refurbished Product if found to be defective during the limited warranty period specified above. novita does not warrant uninterrupted or error-free operation of the Refurbished product. All replaced Refurbished Product or part, or fully refunded Product, shall become the absolute property of novita and must be returned to novita. Replacement parts and Refurbished Products assume the remaining original limited warranty.
16. novita reserves all rights to impose charges for services on the Refurbished Product which are outside the perimeter of limited warranty coverage. novita also reserve the right to decline Refurbished Product servicing where the Refurbished Product is no longer covered under warranty, obsolete, no longer deemed serviceable or replaceable for any reason.
17. If any section, provision, clause, sentence or part thereof of this limited warranty is held to be void, invalid or unenforceable, it shall be modified necessarily to make it valid and enforceable, and it shall not in any way be affected or impaired thereby.
18. novita shall reserve the right to modify or change the terms and conditions herein due to change(s) in availability of Refurbished Product and/or spare parts or for the purposes of complying with applicable policies, rules, regulations and law, without prior notice.
19. With the proceeding of the Refurbished Product usage, it means the purchaser/user have read, understood and agreed on the novita's Refurbished Product usage and limited warranty terms and conditions and also acknowledged that novita's limitations of liability are reasonable and within the context and circumstances under which it is applied on.

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