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60 DAYS FREE TRIAL
NO UPFRONT PAYMENT
NON-OBLIGATORY

RELISH THE GOODNESS
OF NOVITA WATER TODAY!



TERMS AND CONDITIONS FOR 60 DAYS FREE TRIAL

SIGN UP CONFIRMATION

- Sign up is available at novita.com.sg/60daystrial, novita A.W.B Experience Stores and selected participating partners, from now to 15 Sep 2023, limited to 1 sign up/customer household, while stocks last. The trial unit cannot be exchange for another model during the 60 days trial period.
- In view that no security deposit is collected for the high value water purification system, we seek customer's kind understanding that the provision of the NRIC/FIN number is mandatory for record and audit purposes
- The 60 Days Free Trial period will commence from the date of installation.
- The water dispenser/water ionizer installed is all brand new and by default the purchased unit on confirmation.
- Standard 1-year onsite limited warranty terms and conditions apply upon purchase confirmation.
- For confirmation, WhatsApp 8832 6809/email 60days@novita.com.sg with instructions to issue invoice and complete outstanding payments.
- 60 days after installation, if there is no termination request from customer, unit will be considered sold and customer consents and authorizes novita, 9 Koi Marketing Pte Ltd to charge outstanding payment and issue invoice to the customer.
- Outstanding payment is to be completed within 2 working days from date of invoice.
- In the event if the unit is damaged due to abuse/misuse during the trial period, it will be considered sold to the customer.

EARLY CONFIRMATION PERKS


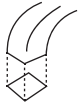
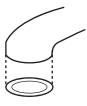
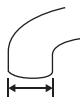
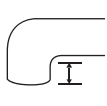
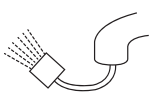

- Early confirmation perks are only applicable for customer who confirmed their purchase within 30 days from the date of installation.
- A redemption email will be sent to the registered email within 5 working days from date of confirmation and 60 days redemption validity from date of redemption email applies.
- Early confirmation perks redemption is only available at novita A.W.B Experience Stores and novita Customer Care Centre during standard operating hours, while stocks last basis.
- Printed redemption email and the original receipt/invoice must be presented for verification and will be retained for record purposes.

TERMINATION

- WhatsApp 8832 6809/email 60days@novita.com.sg with instructions to return the unit and the follow up will be arranged within 3 working days.
- novita is not liable for any restoration or recovery work, upon termination of the program.
- Unit must be returned in good working condition with original packaging.

STANDARD INSTALLATION

- The 1-time standard installation will be conducted during standard office operating hours. Standard installation will only be carried out with customer's consent.
- novita is not liable for any restoration or recovery work, after installation/upon termination of the program.
- Standard installation is only applicable within 3 metres from water inlet, 2 metres from water outlet (for W1, NP9932i and NP9960i) and 1.5 metres from power source, and it cannot be installed on marble, ceramic, glass and concrete tabletop due to limitation.
NOTE: For W1, the water outlet hose will be connected and channelled to the water drainage pipe directly.
- Hot & Cold Water Dispenser W1, W28 and W29 can only installed via direct pipe-in, it is not designed/ compatible for faucet installation.
- Faucet installation is only applicable for Water Ionizer NP9960i and NP9932i and it is not suitable for the following taps.

						
Shower Nozzle	Square Spout	Oval Spout	Spout External Diameter More Than 24 mm	Spout Less Than 15 mm In Height	Pull-down Sprayer	Tap With Sensors

- Standard installation does not apply for marble, ceramic, glass and concrete table-top due to limitations. It does not include re-wiring of cable, trunking, drilling of concrete & cement wall. Non-standard parts like water tap, washer splitter and copper pipe that may be required will not be covered or provided.
- [CLICK HERE](#) or scan QR code to view the Hot & Cold Water Dispenser and Water Ionizer installation photos.



GENERAL

- This program is not in conjunction with any other ongoing in-store free gifts, non-standard promotions or standard novita e-Voucher, unless otherwise specified.
- novita retains the absolute discretion to determine the eligibility of the 60 days free trial sign-up and early confirmation perks redemption.
- Upon participating in this program, customer is deemed to have read, understood and agreed to be bound by the terms and conditions for novita 60 Days Free Trial. Customer acknowledge all information provided in the sign up form is correct and accurate.
- Customers agreed to the collection, use, disclosure and processing of the customer personal information by novita, 9 Koi Marketing Pte Ltd and its affiliates in order to conduct the program.
- All information is accurate the point of publish. novita reserves all rights to amend the terms and conditions at any point of time deemed necessary without prior notice.