

NOVITA COUNTERTOP WATER PURIFIER NP330 UPGRADE TERMS & CONDITIONS

- This upgrade program is offered to exclusively novita existing NP portable range customers, by invitation only.
- This upgrade program is only available at novita eStore, novita Air.Water.Body Experience Store @ Northpoint City (South Wing) #B1-121/122, @Plaza Singapura (New Wing) #03-76, @ Novena Square (Old Wing) #02-46B, novita Customer Care Centre @ 8 Tagore Drive #04-00, at standard operating hours, from now to 30 April 2019, based on while stocks last basis.
- For eligible NP330 upgrade at novita Experience Stores and novita Customer Care Centre, a clear photo of the customer's novita portable water purifier or water pitcher has to be presented for verification.
- For eligible NP330 upgrade at novita eStore, customer is required to apply the one-time e-Voucher code at the checkout page.
- novita retains the absolute and final discretion to further review on the grounds of the scope and on what constitutes to be within the scope of an eligible upgrade. The upgrade program is only applicable for 1-to-1 novita portable water purifier or water pitcher.
- This upgrade program comes with 1-time standard direct pipe-in installation, based on self-booking installation schedule, within standard office operating hours (from Mon to Fri, 10 am to 6 pm).
- Standard installation will only be carried out with customer's consent. All installation works are not reversible and novita will not be liable for any restoration/recovery works for any refund of purchases after installation.
- Standard 1-year carry-in warranty and warranty terms & conditions shall apply for this novita countertop water purifier NP330 upgrade program.
- This novita countertop water purifier NP330 upgrade program is not in conjunction with any other ongoing in-store promotion, unless otherwise specified.
- In the event of any refund of purchase after installation and commencement for novita Countertop Water Purifier due to unforeseen situation, a cancellation fee (filter pack S\$365 + installation cost S\$60 = S\$425) is to be made payable in CASH/CHEQUE to 9 Koi Marketing Pte Ltd. The condition of the product must be unused and in its original packaging, along with all accessories or user manuals which came with it.
- Upon participating in this upgrade program, it is deemed that customer has understood and agreed with the terms and conditions set from novita.
- All information is accurate at the point of publish. novita reserves all rights to amend the terms and conditions at any point of time deemed necessary without prior notice.