

30 DAYS TRIAL PROGRAM

1. This program is only available on novita e-Store and participating partners, limited to 1 trial unit per customer.
30 days' trial period will commence from the date of installation.
2. All NP9901 units for the trial are brand new. Trial unit will by default be the unit of purchase and will come with standard 1-year carry-in warranty and warranty terms & conditions will apply.
3. The purchase of filter + standard installation + administrative fee total of S\$270 is non-refundable.
4. 1-time standard installation within office operating hours (from Mon to Fri, 10 am to 6 pm).
Standard installation (via faucet or direct piping) will only be carried out with customer's consent and all installation works carried out cannot be re-instated or restored. novita will not be/is not liable for any restoration/recovery works after installation.
5. On the date of unit installation, customer is required to submit either a post-dated cheque or credit card authorization form as the payment method for purchase confirmation after the 30 days trial.
6. For purchase confirmation, email us at trial30days@novita.com.sg with instruction to issue invoice and complete purchase with post-dated cheque/credit card authorization form payment.
7. For termination, email us at trial30days@novita.com.sg with instruction to arrange for returning of product, and follow up will be done within 3 working days. Product to be collected back must be in good working condition with the original packaging. Post-dated cheque or Credit Card Authorization form will be returned on collection.
8. After the 30 days' trial period, with no termination/cancellation request from the customer, the product will be considered as accepted and sold to customer. And is deemed that Customer/Credit Card Holder authorize, agree and consent
9 Koi Marketing Pte Ltd to charge S\$1,429 as the outstanding and final payment and to issue invoice.
9. In event the trial product is being damaged due to abuse or misuse during the trial period, unit will be considered sold to customer.
10. This program is not in conjunction with any other ongoing in-store promotions. Standard novita e-Voucher is not applicable for this trial program. All information is accurate at the point of print. novita reserves all rights to amend the terms & conditions without prior notice.

STANDARD INSTALLATION

1. Standard installation for water ionizer NP9901 has to be near a sink, most commonly placed on the kitchen table-top. This is to enable that the diverter lever can easily switch between the option of tap water and ionized water. Faucet installation is not suitable for the following taps: Designer Tap, No Threading Tap, Sensor-Type Tap and Extension/Spray Tap.
2. Standard installation is only applicable if the NP9901 is placed within 3 metres from water inlet, 2 meters from water outlet and 1.5 metres from a power source. Standard Installation does not apply for marble, ceramic, glass and concrete table-top due to limitations. It does not include re-wiring of cable, trunking, drilling of concrete and cement wall. Non-standard parts like water tap, washer splitter and copper pipe that may be required will be not be covered, provided or included.
3. Due to the factory quality control checking process, there may be some water dispensed from the unit's water outlet hose during installation and this is normal.