

TERMS & CONDITIONS FOR NOVITA SURGICAL RESPIRATOR REDEMPTION

1. For The Community

- 100,000 pieces (12,500 x 8-Piece Pack) of novita Surgical Respirator R2 Earband will be set aside for Public Healthcare Service Personnel, Public Education Personnel and Non-Profit Charitable Organization Personnel.
- Participant is required to fill and submit an online form to register. Only eligible participant will be notified via a SMS for the redemption in mid-July.
- In compliance to the [Joint Advisory by Enterprise Singapore](#) on phase 2 reopening, novita Surgical Respirator redemption period will be from about 17 July to 31 Oct 2020, at any 4 novita Air.Water.Body Experience Stores, based on first come first serve, while stocks last basis.

No	novita Air.Water.Body Experience Store Address	Operating Hours
1	NorthPoint City (South Wing) #B1-121/122, S768019	Mon-Fri (11am-8pm) Sat-Sun (11am-9pm)
2	Plaza Singapura (New Wing) #03-76, S238839	
3	Novena Square, Velocity Wing, #02-46B, S307683	
4	Westgate, #01-K3 S608532	

- On redemption, participant must present the novita SMS notification and staff pass for verification purpose. Only for Non-Profit Charitable Organization Personnel, if staff pass is unavailable, staff name card can be accepted.

2. For The Community Chest

- For the month of July to October 2020, the net proceeds (after less out the transaction and delivery fee) from the sales of 100,000 pieces (12,500 x 8-Piece Pack) novita Surgical Respirator R2 Earband, on novita eStore, will be donated to the Community Chest.
- Collection/delivery of the novita Surgical Respirator R2 Earband 8-Piece Pack will be from about 17 July onwards and may be updated, subject to the overall campaign response and order processing duration.

3. For novita Friends & Customers

- 100,000 pieces (12,500 x 8-Piece Pack) novita Surgical Respirator R2 Earband will be set aside for selected novita Friends & Customers, by invite only.
- In compliance to the [Joint Advisory by Enterprise Singapore](#) on phase 2 reopening, novita Surgical Respirators redemption period will be from about 17 July to 31 Oct 2020, at any 4 novita Air.Water.Body Experience Stores, based on first come first serve, while stocks last basis.
- 2 Modes of Redemption
  - a. Self-collection at novita A.W.B Experience Store: On redemption, novita Friends/Customers must present the novita mailer (postcard) and flash your NRIC to our friendly novita staff for mailing address validation, to redeem their novita Surgical Respirators. Mailer (postcard) will be retained for record purposes.
  - b. Delivery with any novita eStore Purchase: novita Friends/Customers must indicate the unique code enclosed in the mailer (postcard) on the novita eStore shopping cart order notes to opt for this option.

4. General

- Due to operational limitation, each novita Air.Water.Body Experience store will be allocated with a total of 60 packs/day for redemption.
- Redemption is subjected to phase 2 reopening measures and longer response time may be anticipated.
- Each participant/novita customer can only collect a maximum of 1 x 8-Piece Pack during the redemption period.
- The Surgical Respirator collected cannot be used for any form of reselling.
- novita retains the absolute discretion to determine the eligibility of the redemption.
- We would appreciate participant to help us share a photo of themselves with novita Surgical Respirator on their social media platform and hashtag #novitaSG.
- novita is authorised to feature any or all of the photos or videos in any publications, websites and/or in any relevant material connected to this event for general marketing purpose.
- Upon participating, participant has understood and agreed with the terms and conditions set from novita.
- This program is not in conjunction with any ongoing in-store promotions.
- All information is accurate at the point of publish. novita reserves all rights to amend the terms and conditions at any point of time deemed necessary without prior notice.