

NOVITA AIR PURIFIER 10-POINTS GENERAL MAINTENANCE AND SERVICING CHECK TERMS AND CONDITIONS

- This program is applicable to novita Singapore air purifiers only.
- This program is available at novita Customer Care Centre @ 8 Tagore Drive #04-00 only, during standard operating hours, from now to 15 May 2019.
- Each novita air purifier 10-points general maintenance and servicing check is chargeable at a nominal fee of S\$15/unit and all proceeds will be donated to The Straits Times School Pocket Money Fund (SPMF).
- Additional charges apply separately when there is replacement of technical parts required and it will only be carried out with customer's consent. The additional charges will be donated to The Straits Times School Pocket Money Fund (SPMF).
- Each novita air purifier 10-points general maintenance and servicing check turnaround time is about 14 working days.
- This program is not in conjunction with any ongoing in-store promotions, unless otherwise specified.
- novita retains the absolute and final discretion to further review on the grounds of the scope and on what constitutes to be within the scope of an eligible air purifier unit for this program.
- Upon participating in this program, it is deemed that the customer has understood and agreed with the terms and conditions set from novita.
- All information is accurate at the point of publish. novita reserves all rights to amend the terms and conditions at any point of time deemed necessary without prior notice.

NOVITA AIR PURIFIER PROMOTIONS TERMS & CONDITIONS

- This promotion is offered to selected existing novita air purifier customers, by invitation only.
- This promotion is only available at the novita Experience Store @ Northpoint City (South Wing) #B1-121/122, @Plaza Singapura (New Wing) #03-76, @ Novena Square (Old Wing) #02-46B and novita Customer Care Centre @ 8 Tagore Drive #04-00, at standard operating hours and novita eStore from now to 15 May 2019, while stocks last basis.
- For eligible trade-in at novita Experience Stores and novita Customer Care Centre, a clear photo of the selected customer's novita air purifier has to be presented for verification.
- For eligible trade-in at novita eStore, customer is required to apply the one-time e-Voucher code at the checkout page.
- The 50% Trade-in is based on the product's standard usual price and only applicable for 1-to-1 selected novita air purifier model trade-in.
- Invited novita air purifier customers can only collect a set of NP2290 (in random colour) as an additional free gift for each successful novita air purifier trade-in transaction, based on while stocks last basis. No exchange or requests for colours will be allowed.
- The NP2290 free gift is strictly not for any form of resale. It is non-transferable, non-refundable and non-exchangeable for other novita products or cash alternatives.
- Due to logistic limitation, customer who participated in the trade-in promotion, is required to discard their existing novita air purifier on their own accord.
- In the event of an unsuccessful trade-in transaction, customer is liable to pay for the balance of the purchase.
- Standard warranty period and warranty terms & conditions apply for applicable air purifiers in this trade-in program.
- This promotion is not in conjunction with any other ongoing in-store free-gift or promotions, unless otherwise specified.
- Upon participating in this promotion, it is deemed that customer has understood and agreed with the terms and conditions set from novita.
- All information is accurate at the point of publish. novita reserves all rights to amend the terms and conditions at any point of time deemed necessary without prior notice.