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EXPERIENCE STORE IS HERE

## TERMS & CONDITIONS FOR NOVITA STORE OPENING WELCOME GIFT COLLECTION

- The 15 days celebration welcome gift collection is offered to existing novita customers, by invitation only.
- The welcome gift collection is held only at the novita experience store at NorthPoint City #B1-121/122, from 16 February to 2 March 2018, 1pm to 4pm daily, limited to 88 gifts-of-the-day per day, on a first come first serve basis.
- All welcome gifts collected are strictly not for resale. Standard warranty coverage is not included/applicable/covered once the collected welcome gift is being used for any form of reselling.
- Each invited novita customer can only collect a maximum of 1 welcome gift during the 15 days of celebration and have to present the mailer & personal identification card on collection. A photo of the mailer & personal identification card will be taken for verification and documentation, and the mailer will be retained for record purpose.
- The welcome-gift-of-the-day will be announced at 10 am daily on the novita SG FB Page. All welcome gifts collected will come with standard product warranty and warranty is strictly non-transferrable.
- novita customers may authorise a representative to collect the welcome gift on their behalf by producing specified documentation (mailer, addressee and proxy original personal identification card and an endorsed authorisation form) on collection. Please download the authorisation form [here](#).
- Welcome gifts are non-transferable, non-refundable and non-exchangeable for other novita products or cash alternatives. No request for colours or reservation will be allowed.
- novita reserves all rights to substitute the welcome gifts as deem appropriate, if the welcome gift is not available due to unforeseen circumstances.
- novita customers may be required to take part in publicity and novita is authorised to feature any or all of the photos or videos in any publications, websites and/or in any relevant material connected to this event.
- All information is accurate at the point of publish. novita reserves all rights to amend the terms and conditions at any point of time deemed necessary without prior notice.